

# Staff Duress via CenTrak Nurse Call Automation Platform



*Your staff badge reimagined - leverage existing nurse call automation to ensure staff safety and satisfaction*

Enhance your RTLS system and staff badge functionality beyond nurse call automation by quickly deploying CenTrak's software for staff duress. Healthcare facilities across the country have encountered a significant increase in staff shortages, critical patients, and workplace violence. According to The Joint Commission, exposure to workplace violence can impair effective patient care and lead to psychological distress, job dissatisfaction, absenteeism, high turnover, and higher costs. Your facility understood the value of enhancing its nurse call system by integrating with real-time location technologies for improved workflow, staff communication, and patient care. The staff badge already being worn can also be configured to provide a safer working environment and peace of mind with a simple software add-on.

## Confidently protect your healthcare staff

CenTrak's turnkey Staff Duress solution provides instant peace of mind for staff and automated reporting features for administrators. In the case of a duress situation, staff members push a button on their badge which sends a discreet alert to security for assistance. The alert includes the location of the person in duress and provides real-time movement updates. Administrators are then able to easily download reports that are compliant with The Joint Commission's Workplace Violence Prevention Standards to view how often the duress button was pushed, current response times, trends of increased violence in certain locations or over specific time periods, and more. Hospitals using CenTrak infrastructure for staff workflow automation are already enabled with the clinical-grade location needed to introduce this safety solution.

The solution will only require the purchase of CenTrak's cloud-based staff duress software making greater staff safety available at an economic cost with quick time to value.



*Help is always within arm's reach*

**The following components that are needed for 100% room-level accuracy are already deployed:**



Wireless Network for Data Backhauls



Second Generation Infrared (Gen2IR™) Monitors



Connect Core™ Server



Staff Badges

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