

Boost Patient Experience with Real-Time Location Systems & Digital Whiteboard Integrations



ENHANCE
COMMUNICATION



EMPOWER
PATIENTS



IMPROVE
SATISFACTION

Being in a hospital can be overwhelming for patients and their families. With providers frequently entering and exiting rooms and multiple tests and medications being ordered, it's easy to feel uninformed about care. CenTrak's integrations with leading digital whiteboard providers solve this challenge by delivering real-time updates on care team visits, staff presence, and more. These interactive displays, enhanced by CenTrak's clinical-grade locating, empower patients with transparency and clarity—helping them understand who is involved in their care, what to expect next, and how their treatment is progressing. The result is greater confidence, stronger communication, and improved patient satisfaction.

Start with one solution and grow at your pace. Whether you already use CenTrak badges for duress, nurse call, or hand hygiene compliance monitoring, or you're just beginning your RTLS journey, you can easily leverage real-time location data to enhance your interactive patient engagement solutions, boosting ROI and the patient experience.

How It Works:



Staff equipped with CenTrak badges are automatically identified when they enter a patient's room.



The digital whiteboard updates instantly to display the staff member's name, photo, and role.



When they leave, the display adjusts, keeping patients continuously informed of who is present.

The screenshot shows a digital whiteboard interface titled "Medical Center Patient Care Information" for room LD09 - A. It displays the care team including Danielle (Nurse), Jason (Care Team), and Dr. Johnson (Provider). A patient goal section lists: "Maintain pain under 3 on 0-10 scale", "Walk in hallway 3 times today", and "Discharge to home". A medication section includes a pain scale from 0 to 10 and a "Goodfriend, Physician has entered Room LDR 9" notification. A care giver history section lists: "Goodfriend, ED Physician 6/13/2024 9:05 AM", "Donna, IP Nurse Leader 6/13/2024 9:03 AM", and "Danielle, Nurse 6/13/2024 8:58 AM".

"As caregivers, we want to make sure that our patients are informed, that they are comfortable, and that they feel safe. And this integration accomplishes that in a great way."

Staff Badge Features

- Compatible with CenTrak's UHF and BLE Networks
- Card retention features hold ID card in front of badge
- Long battery life with real-time visualization of current battery status
- Does not require line of sight to infrared room monitors
- IP67 liquid and dust resistant – resilient to bleach and harsh cleaning chemicals
- Same badge can be used to support staff duress, hand hygiene compliance motoring, and automated nurse call cancellation
- International safety compliance including FCC, IC, CE



Location Accuracy for Reliable Data

Ensure displays are updated only when a staff member enters the room and not when they simply walk by. CenTrak's Clinical-Grade Locating™ delivers certainty-based location data covering rooms, beds, bays, nursing stations, hallways, stairwells and other relevant workflow areas. Rapid location and condition updates reliably capture movement of equipment, patients and staff within seconds.



Scalable Platform Designed to Meet Objectives

CenTrak's platform can be easily expanded to support a variety of clinical workflow applications, staff and patient safety initiatives, temperature and environmental monitoring, asset tracking, and more. Based on your unique environment, we help you choose the most appropriate technology (BLE, Gen2IR™, LF, UHF, Wi-Fi) to future-proof your investment and maximize ROI.



Robust Integration Engine for Maximum Impact

CenTrak's open location platform enables seamless integration with both new and existing applications, maximizing the system's impact and your return on investment. Our electronic whiteboard integrations include Get Well Network®, Vibe®, HCl®, and more. Extend capabilities even further with direct integration to your facility's Nurse Call system, soap dispensers, and Electronic Medical Records.



Easy Installation and Dependable System Performance

Battery-powered devices are easy to install and support in patient care areas without the need to close rooms or deploy special infection prevention measures. CenTrak technology is safe and effective, designed to operate in a healthcare environment and avoid any potential device or system interference issues. Advanced system supervision through Connect Pulse™ ensures optimal performance while power efficient tags and devices offers enhanced reliability.

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