

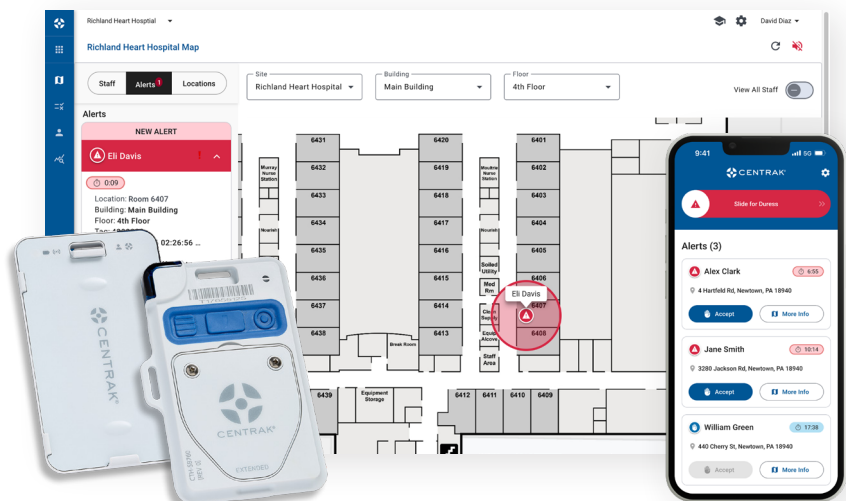
Workplace violence should never be part of the job. That's why Duress^{RT} and Duress^{RT} Mobile help ensure staff can quickly request assistance, share their location, and get the support they need, whether they're inside the facility, across campus, or in the community.

Staff Safety That Moves With You

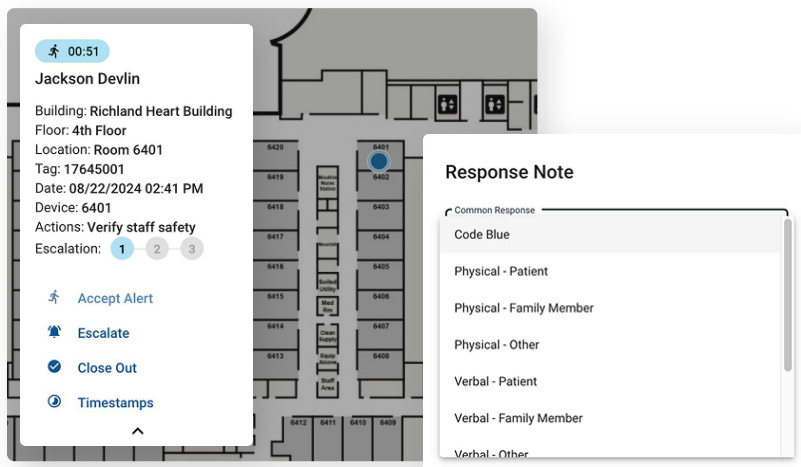
In the event of an emergency, Duress^{RT} instantly identifies the staff member in distress and highlights their location on the map view, even as they move from one location to another. Alerts are sent in real time with customizable escalation paths, ensuring the right people are notified immediately through desktop apps, text, email, VoIP, and more – enabling a rapid response to contain and resolve incidents quickly.

For caregivers working beyond traditional facility walls, Duress^{RT} Mobile extends this same protection to smartphones, allowing staff to request assistance and share their location while working across campuses, outpatient facilities, parking areas, patient homes, and community settings.

**Available via web browsers, the Duress^{RT} Alert Manager workstation client, and Duress^{RT} Mobile.*



Scan the QR code to read more about extending your safety beyond the hospital walls with Duress^{RT} Mobile



Quick Action, Safer Staff, Better Outcomes

Once an alert is triggered, visual indicators notify staff that help is on the way. Choose a pre-configured response or create a custom one to meet your facility's specific needs. Whether an alert originates from a wearable badge inside the facility or a mobile device outside, Duress^{RT} improves response time, minimizes lost workdays due to injuries, and boosts staff retention as a result of a safer working environment.

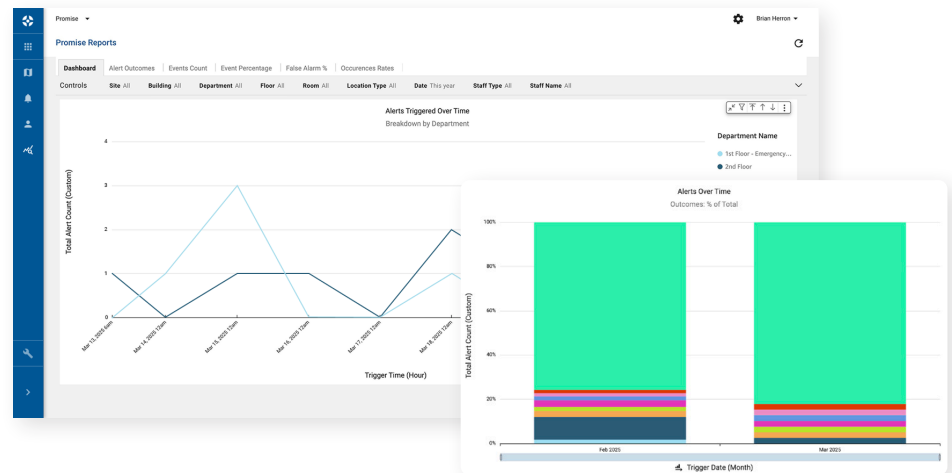
Track Every Detail, Improve Every Response

Every event is logged and timestamped for a comprehensive audit trail, ensuring transparency and providing valuable insights for retrospective analysis. Track response times, location patterns, reason codes, and more to analyze incidents involving staff across facilities, campuses, and community settings, helping continuously improve safety protocols and response procedures.

Event ID	Staff Name	Badge ID	Status	Date	Closed By	Role	Response Time
11846	Henry Hall	4200017	Created	03/23/2025 05:23 PM	-	Registered Nurse	-
11845	Sasha Vargas	4200035	Accepted	03/23/2025 05:15 PM	-	Registered Nurse	-
11844	Bill Anderson	4200004	Closed	03/22/2025 08:56 AM			
11843	Katherine Wright	4200015	Closed	03/21/2025 01:52 PM	01:55 PM	03/21/2025	Closed
11842	Nina Sanchez	4200033	Closed	03/21/2025 07:01 AM	01:54 PM	03/21/2025	Moved
11841	Emily Martin	4200016	Closed	03/21/2025 05:29 AM	01:52 PM	03/21/2025	Moved
11840	Cathy Dupree	4200034	Closed	03/20/2025 12:05 PM	01:52 PM	03/21/2025	Moved
11839	Andy Scott	4200014	Closed	03/18/2025 11:44 AM	01:52 PM	03/21/2025	Accepted
					01:52 PM	03/21/2025	Created

Stop Violence Before It Starts

Duress^{RT} doesn't just respond to incidents – it helps prevent them. By meeting new Joint Commission standards and analyzing trends like location and time of day, you can make informed staffing decisions and implement proactive safety measures to better protect staff wherever care is delivered.



Benefits of CenTrak's Cloud-Based Applications



Automatic Updates and Maintenance: Our team ensures your software and infrastructure stay secure and up to date with automatic upgrades to the latest features and improvements.



Robust Integrations: Integrate CenTrak's staff duress solution with traditional security systems, video management, access control, mass notification platforms and mobile devices.



Easy Deployment: Cloud-hosted applications reduce server maintenance, lower costs, and alleviate IT burden. Utilize existing access points for location data and network communications or enhance capabilities with CenTrak's clinical-grade infrastructure. By leveraging existing smartphones, Duress^{RT} Mobile makes it easy to extend staff safety beyond the traditional facility without additional hardware investments.



Enhanced Security: Duress^{RT} is built on the robust, secure, and reliable foundation of Amazon Web Services (AWS). We prioritize advanced encryption, conduct regular security audits, and maintain compliance certifications, including HIPAA.

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