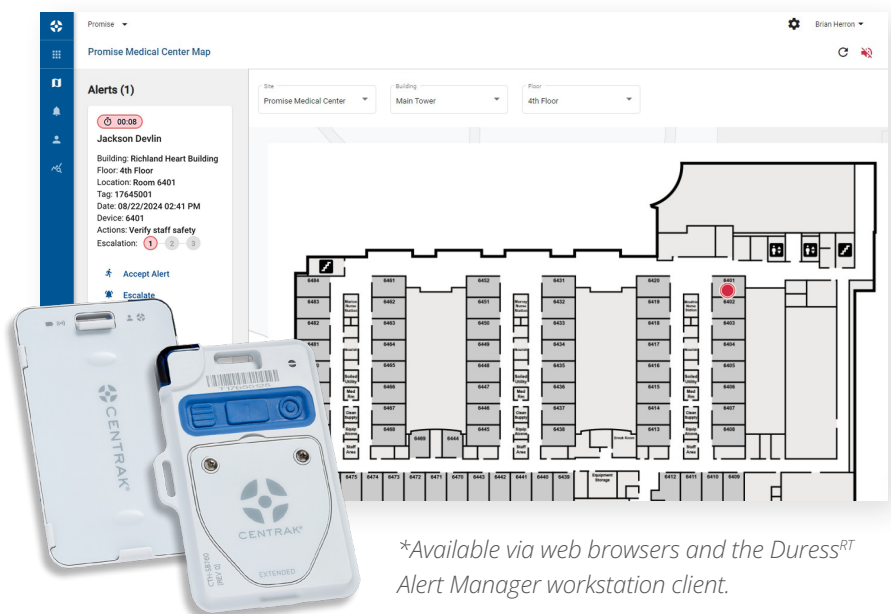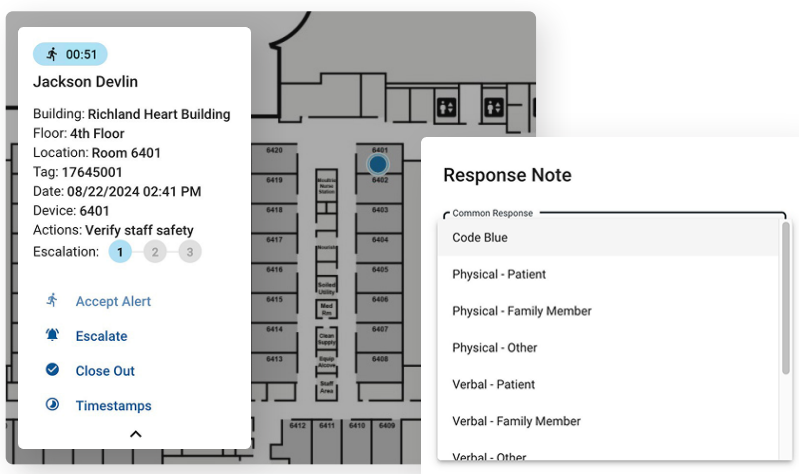*Workplace violence should never be part of the job. That's why Duress^{RT} is here to offer immediate support, peace of mind, and quick action when it matters most.*

Staff Safety That Moves With You

In the event of an emergency, Duress^{RT} instantly identifies the staff member in distress and highlights their location on the map view, even as they move from one location to another. Alerts are sent in real time with customizable escalation paths, ensuring the right people are notified immediately through desktop apps, text, email, VoIP, and more – enabling a rapid response to contain and resolve incidents quickly.

Available via web browsers and the Duress^{RT} Alert Manager workstation client.

Quick Action, Safer Staff, Better Outcomes

Once an alert is triggered, visual indicators notify staff that help is on the way. Choose a pre-configured response or create a custom one to meet your facility's specific needs. Duress^{RT} improves response time, minimizes lost workdays due to injuries, and boosts staff retention as a result of a safer working environment.
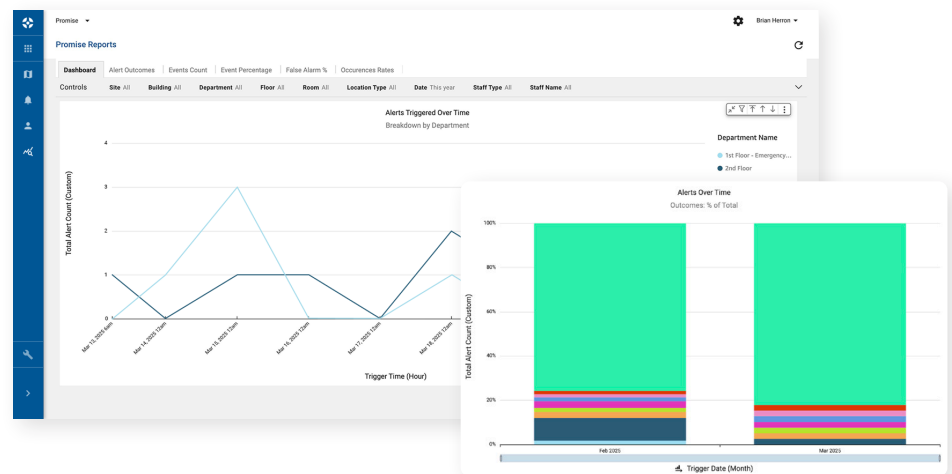
CENTRAK safety

Track Every Detail, Improve Every Response

Every event is logged and timestamped for a comprehensive audit trail, ensuring transparency and providing valuable insights for retrospective analysis. Track response times, location patterns, reason codes, and more to analyze specific events and improve safety protocols over time.

Stop Violence Before It Starts

Duress^{RT} doesn't just respond to incidents – it helps to prevent them. By meeting new Joint Commission standards and analyzing trends like location and time of day, you can make informed staffing decisions and implement proactive safety measures.

Benefits of CenTrak's Cloud-Based Applications

Automatic Updates and Maintenance: Our team ensures your software and infrastructure stay secure and up to date with automatic upgrades to the latest features and improvements.

Robust Integrations: Integrate CenTrak's staff duress solution with traditional security systems, video management, access control, mass notification platforms and mobile devices.

Easy Installation: Cloud-hosted applications reduce server maintenance, lower costs, and alleviate IT burden. Utilize existing access points for location data and network communications or enhance capabilities with CenTrak's clinical-grade infrastructure.

Enhanced Security: Duress^{RT} is built on the robust, secure, and reliable foundation of Amazon Web Services (AWS). We prioritize advanced encryption, conduct regular security audits, and maintain compliance certifications, including HIPAA.

Contact Us: www.centrak.com | marketing@centrak.com | 800-515-2928

040725