



## *Beyond Technology: Partnering for Sustainable Clinical and Operational Transformation*

CenTrak goes beyond technical implementation to ensure your RTLS solution delivers long-term value. Workflows, staff adoption, and governance can sometimes fade after go-live, which is why our Clinical Excellence Post Go-Live Deployment packages embed clinical workflow and change management experts into each project, empowering teams, optimizing adoption, and driving measurable outcomes across your organization.

More than strategic guidance, you'll receive practical, actionable deliverables such as leadership training, SOP updates, workflow maps, and governance frameworks that strengthen clinical and operational performance while accelerating return on investment. By investing in people, processes, and adoption, CenTrak becomes a true strategic partner, transforming the way care is delivered and sustaining success.

## What You'll Gain

Align RTLS technology with real-world clinical workflows to drive stronger adoption across your CenTrak solutions.



### **Tiered Support Options**

From reinforcement training for super users, champions, and operational leaders, to workflow optimization, scaling use cases, and enterprise-wide transformation, our packages meet your needs at every stage.



### **Predictable Pricing & Hours**

Clearly structured packages, timelines, and deliverables eliminate open-ended consulting fees and ensure transparency.



### **Workflow-Centric Approach**

Focuses on clinical/operational outcomes (adoption, efficiency, scalability), not just technical fixes.



### **Blended Delivery Model**

Remote-first efficiency combined with targeted onsite touchpoints for deeper engagement and impact.



### **Measurable Value**

Success is tracked through deliverable completion, KPI reports, and adoption metrics to ensure tangible results.

## Structured, Tiered Support Tailored to Your Unique Environment.

Each package meets you where you are and accelerates you to where you want to be.



**Perform – 10 Hours**  
*Post-go-live reinforcement & minor SOP updates*

Remote refreshers for super users and minor SOP updates. Ideal for quick re-training or small adoption adjustments to keep your solutions performing at their best.



**Optimize – 25 Hours**  
*Improve adoption & address workflow inefficiencies*

Remote workflow observation, adoption coaching, and targeted optimization support. Perfect for sites seeking focused improvements in one or two solutions.



**Scale – 50 Hours**  
*Redesign workflows for scalability & value realization*

One-day site visit for comprehensive workflow mapping and redesign. Includes scalable remediation plans and updated change management SOPs. Recommended for hospitals expanding or realigning existing deployments.



**Transform – 100 Hours**  
*Multi-site transformation & governance alignment*

Two-day site visit for workflow co-design, pilot testing, and advisory board facilitation. Includes a transformation roadmap and governance frameworks. Ideal for organizations driving enterprise-wide change and large-scale adoption.

### Ready to Get Started?

Contact your CenTrak Sales Representative to purchase a POST Package. You'll receive a clear scope of work, defined deliverables, and expert support to maximize your CenTrak investment.