Improving hand hygiene compliance is the most effective measure to reducing the spread of Healthcare-Associated Infections (HAIs) for both patients and staff. Through accurate and reliable real-time location system (RTLS) technology, CenTrak identifies opportunities for performing hand hygiene, collects hand hygiene events, and delivers actionable insights to staff — all supported by our expert clinicians, every step of the way. Our end-to-end hand hygiene compliance monitoring (HHCM) solution provides locating infrastructure, staff badges, hand hygiene sensors, and easy-to-use software tools. Consulting services are also offered to help create sustainable compliance improvements and drive meaningful change. By increasing hand hygiene compliance, clinical staff can reduce the spread of infections, improve patient outcomes, and lower treatment costs.

Clinical Consulting to Drive Meaningful Change

CenTrak’s Clinical Consulting provides guided change management integral to successful system deployment and staff adoption. With a thorough analysis of hospital data, CenTrak delivers a customized action plan highlighting areas of strength and those for targeted growth. Our clinicians work with Infection Preventionists and hospital leadership to mitigate risk and hardwire hand hygiene best practice into your clinical workflows – helping you to improve compliance rates and achieve significant ROI. On average, CenTrak Consulting Services increase compliance rates by an additional 30% within six months.
The Joint Commission and The Leapfrog Group have made their hand hygiene compliance monitoring requirements more rigorous. With over 200 observations per month in each patient care unit, Direct Observation is far too labor intensive, expensive, and typically only accounts for less than 5% of all hand hygiene events. The most significant disadvantage is the potential to influence the behavior of those who know they are being observed (Hawthorne Effect), which leads to grossly inflated hand hygiene compliance rates. CenTrak’s Electronic Hand Hygiene Compliance Monitoring will enable your facility to efficiently meet reporting requirements, monitor all hand hygiene events, and capture true compliance rates for future analysis.

Intuitive User Application, Customizable Workflows, and Extensive Reporting

CenTrak’s software application provides at-a-glance dashboard views, configurable reports to demonstrate compliance, as well as robust analytics for operational insights. Report types include overall hand hygiene opportunities, compliance by staff group, role, room, time of day, and individual staff members. The system also supports customizable room rules, such as the requirement to use soap vs. sanitizer, as well as workflow adjustments to configure the appropriate timeframe for staff adherence based on room type.

How it Works:

CenTrak’s Clinical-Grade Locating™ accurately defines a patient space to determine if a healthcare worker washed their hands upon entering and again when exiting. The hand hygiene sensor detects when a staff badge is nearby and if the individual has activated the dispenser or hand washing station. The hand hygiene opportunity and adherence event are then recorded in the software. Compliance data can be viewed at the hospital-, departmental-, role-, or individual-level, allowing healthcare facilities to audit hand hygiene processes and facilitate workflow enhancements. If enabled, a gentle reminder from the staff member’s RTLS-enabled badge will occur when a hand hygiene opportunity is missed to help break the chain of infection.

Staff Badge
- Durable, ultra-thin (less than 4mm) and lightweight
- Does not require line of sight
- Can also be used for contact tracing, staff duress and nurse call automation

Hand Hygiene Sensor
- Embedded sensor option for most major dispenser manufacturers (utilizes dispenser battery)
- Battery-powered sensor with easy, cable-free installation (mounts to or under various dispensers, canisters, pumps, or sinks)