

## *Expert advice for achieving operational efficiency, higher safety standards, and the ultimate patient experience.*

Our CenTrak Engage consulting and training services offer practical guidance and solutions to help you face pressing challenges, support change, and sustain results.

### Core Elements

CenTrak Engage<sup>SM</sup> methodology is based on a set of core guiding principles and tools that have been developed and refined through our many years of healthcare-focused experience. Our experts prescribe the path to drive meaningful impact through the thoughtful application of IoT technologies.



Apply Lean methodologies for process analysis and improvement



Design automated workflows with closed-loop communication and reporting



Streamline current processes with the optimal IoT technology strategy



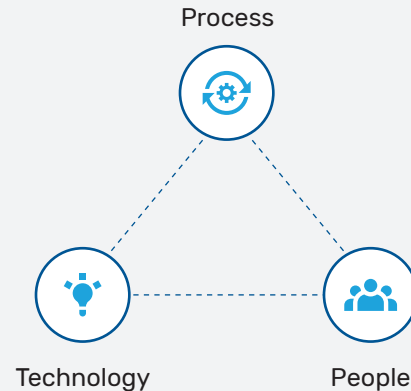
Partner with the organization to define and drive key performance metrics



Conduct recurring business reviews for continuous improvement and sustainment

### CenTrak Engage methodology ensures:

- The right **Technology** is deployed to meet client strategic objectives
- The right **Processes** are in place to leverage the technology to drive transformation and desired outcomes
- The right tools and training are available, so **People** embrace the technology and processes and realize its value



### Benefits and Outcomes

Consulting services offered by CenTrak have several areas of focus: staff workflows, patient throughput, and asset management.

#### Clinical Workflow

- Reduce patient wait times
- Increase room utilization and availability
- Enhance patient and staff visibility
- Automate compliance reporting
- Increase awareness with real-time smart notifications

#### Operational Workflow

- Improve equipment distribution, availability, and utilization
- Streamline processes for preventative maintenance compliance and recall management
- Increase staff productivity for both clinicians and ancillary staff

## CenTrak Engage Consulting Services

### Assessment

Leveraging our experience in deploying Real-Time Location Systems (RTLS), for patients, staff, and medical assets at more than 2,000 healthcare institutions worldwide, our team of clinical consultants, hospital operations experts, and business analysts will develop a roadmap to your RTLS success. The assessment deliverables include:

- Enterprise visibility/RTLS value (ROI) and use case assessment
- Strategic roadmap and use case deployment timeline for enterprise location technologies
- Project plan, operational model, and budget summary

### Readiness

Deploying RTLS technologies is complex as it affects many processes within your healthcare organization. Our healthcare consultants will ensure you are ready to leverage the power of location technologies and that your staff is fully prepared. The readiness deliverables include:

- Review of Standard Operating Procedures (SOPs), including notifications and alerts, and list process change recommendations
- Assistance with creating communication plans and training tools
- Monitoring post-go live activities to identify process gaps
- Identifying needs for additional training in the operation and use of locating systems

### Transformation

Our healthcare consultants will assist you with deriving insights from your RTLS systems to transform your healthcare facility. We will help you document your organization's successes to strengthen your leadership position in the healthcare space. The transformation deliverables include:

- Identifying process changes and tracking metrics for success
- Notifying about system anomalies for proactive actions
- Assisting with developing quarterly management reports
- Support in documenting ROI and value measurements

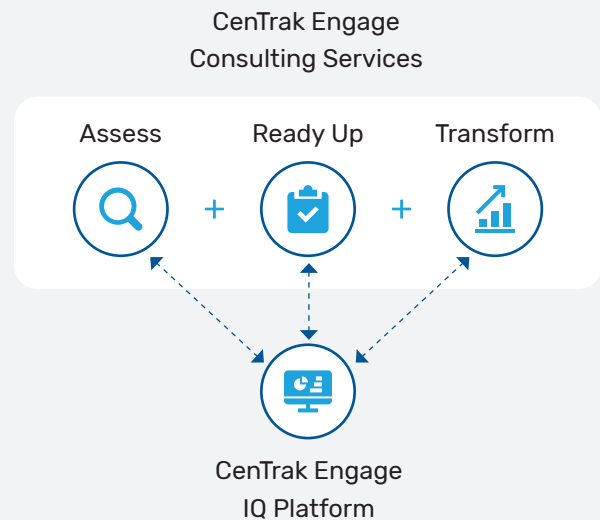
## CenTrak Engage IQ Platform

### Intelligence

To improve, you must be able to measure

Our analytical platform is a base for delivering actionable intelligence at each step of your journey with RTLS. From early detection of deficiencies in the RTLS system performance and adoption to tracking your Key Performance Indicators and calculating ROI:

- Actionable dashboards
- Predictive modeling
- Proactive notifications and alerts
- Industry benchmarking



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