

CenTrak's Business Continuity solutions helps to ensure the continuation of business operations as it relates to CenTrak's location services and environmental monitoring platform. The Disaster Recovery (DR) and High Availability (HA) solutions provide end-users with redundancy and system backups in the event of failures, disasters, or even hospital network attacks that impact CenTrak systems.

Disaster Recovery and High Availability are available independently or together as part of CenTrak's Business Continuity offerings. Both are designed to meet separate needs and have different Recovery Time Objectives (RTO) (downtime) and Recovery Point Objectives (RPO) (amount of data loss).



Ensure System Uptime



Minimize Data Loss



Enable Continuous Operations of Your CenTrak Functionality



Reduce Complex, Time-Consuming, Manual Downtime Procedures

## Connect Core™ Server High Availability

**Fault-tolerant server, software, and network services solution.**

**Downtime is generally invisible to end users and other connected systems.**

Automatically monitors the health of the production Core server and enables synchronization to the always-on backup Core server with automated failover and a robust failback procedure. With CenTrak's HA solution, there is minimal to no data loss in the event of any server, software, or network failure.

**Failover Type:** Automated

**Downtime:** Low (10 seconds or less)

**Data Loss:** Low to none

## Connect Core™ Server Disaster Recovery

**Restore data and system functionality after irrecoverable damage.**

**Setup and services beyond typical traditional server backup routines.**

A set of standard operating procedures (SOPs) and tools that support recovery of the CenTrak Connect Core RTLS server after suffering an irrecoverable loss due to natural disasters, long-term power or network outages, and cyber-attacks or viruses. This solution also supports the automatic reconfiguration of CenTrak's Star Network once a disaster recovery server is brought online. Optional services for yearly SOP review and mock recovery testing are also available.

**Failover Type:** Semi-automated

**Downtime:** 24 hours or less

**Data Loss:** Up to 48 hours

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